



Request for Proposal

PREPARED BY:

Regional Income Tax Agency
10107 Brecksville Road, Brecksville, OH 44141

PROJECT TITLE:

Security Information and Event Management (SIEM/SOAR) Solution

ISSUED DATE:

Friday, January 2, 2026

RESPONSES DUE DATE:

Monday February 2, 2026

REGIONAL INCOME TAX AGENCY
Security Information and Event Management
(SIEM/SOAR) Solution
Request for Proposal

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Friday, January 2, 2026

The Regional Income Tax Agency (RITA, the Agency) is seeking proposals for a Security Information and Event Management (SIEM/SOAR) Solution.

Proposals are to be submitted electronically to rfp@ritaohio.com no later than 5:00 p.m. E.S.T., Monday February 2, 2026.

If your firm is interested in submitting a proposal, please execute the attached Mutual Non-Disclosure Agreement and return to Jonathan Govoni, IT Security Administrator, at rfp@ritaohio.com.

Upon successful execution of the attached Mutual Non-Disclosure Agreement, Mr. Govoni will provide a technical addendum on existing hardware and software information.

Potential vendors may direct questions or requests for clarification to Mr. Govoni at rfp@ritaohio.com through 5:00 p.m. E.S.T., Friday January 23, 2026. A copy of the questions and requests received, along with RITA's responses, will be provided to each party that has executed a Mutual Non-Disclosure Agreement, without identifying the source of the question or request. To the extent possible, you are asked to compile your questions and requests and submit them all at one time.

Please be aware that the Agency reserves the right to reject any and all proposals, or any part of any proposals, or to waive informalities or defects in proposals, as the Board of Trustees of the Agency deems to be in the best interest of the Agency.

Cordially,

Amy Arrighi
Executive Director

RFP Introduction

The Regional Income Tax Agency (RITA, the Agency) is a governmental entity established to administer and collect local income taxes for political subdivisions. As an agent for its municipalities, RITA provides substantial financial services to its members. Municipal income tax is collected from individuals and/or employers withholding salaries, wages, commissions, fees and other forms of compensation. The tax is also collected from business entities based on net profits.

Today, there are over 400 cities and villages being served by the Agency (just over 50% of all taxing jurisdictions in Ohio with an income tax) and total annual tax collections are over \$2 billion.

The purpose of this RFP is to solicit proposals for a Security Information and Event Management (SIEM/SOAR) Solution for RITA. The objective of the RFP is to provide vendors/respondents (vendors) with the minimum requirements necessary to partner with RITA. While vendors are required to provide a response to this entire proposal, RITA reserves the right to award separate portions of the proposal to different vendors.

RITA intends to award a five (5) year solution. A contract shall be awarded to the most responsive and responsible vendor as soon as practicable after the opening of proposals. The vendor to whom the award is made shall enter into a written contract in a form acceptable to RITA within ten (10) days of notification of award.

The Agency is not responsible for any costs incurred by the respondent in preparation of a proposal. RITA reserves the right to negotiate with vendors submitting proposals in order to obtain the most favorable terms, conditions and pricing for the Agency as determined by the Agency in its sole discretion. Also, as deemed in the best interest of the Agency by the Board of Trustees, RITA reserves the right to reject any or all parts of the proposals.

Security Information and Event Management (SIEM/SOAR) Solution Requirements

RITA is looking for a Security Information and Event Management (SIEM) with a Security Orchestration, Automation, and Response (SOAR) Solution. This effort will allow the Agency to provide a central location for administrators to monitor, manage, automate and respond to alerts or events more efficiently.

Please note, RITA will evaluate all deployment options (e.g. physical device/on-premises, virtual appliance, dedicated/integrated, or cloud). The desire is to utilize products listed on FedRamp marketplace if cloud based.

Listed below are the requirements the Agency is looking to procure as part of the Security Information and Event Management (SIEM/SOAR) Solution.

Required Features are items the Agency is requesting all proposals include. **Optional Features** are not required but will be accepted in all proposals for review.

RITA Objectives	Required Feature	Optional Feature
Ability to provide a centralized platform to collect, monitor, report, analyze, and correlate security event data in RITA's network	Yes	
Ability to correlate vulnerability data with incidents/threats or incident response*	Yes	
Ability to manage incident response in one central place.	Yes	
Ability for the recommended SOAR product to be able to integrate with existing controls to be able to block or contain a threat*	Yes	
Ability to retain customized events, logs, reports within a specified timeframe	Yes	
Ability to use playbook automation or an automated workflow	Yes	
Ability to provide user access controls and permissions within the SIEM solution		Yes
The solution has a FedRAMP designation (if cloud)		Yes
The solution includes predefined/built-in automated playbooks for responding to events or incidents		Yes
Ability to use Ai to reduce noise, respond to events, threats or simple tasks to leave more complex tasks for administrators		Yes

* = Details will be in technical addendum

Proposal Responses

Proposals must be submitted in the format and order outlined below. All proposals should present all information in a concise manner, neatly arranged, legible, and in terms understandable for evaluation. All information requested is to be addressed directly and completely.

It is more desirable to give additional information than less when the answer could be misinterpreted. There should be no attachments, enclosures, or exhibits other than those considered by the proposer to be essential to a complete understanding of the proposal submitted.

Each section of the proposal must be clearly identified with the following headings and in the order specified below.

Section I – Qualifications & Experience

1. Describe your experience implementing a SIEM/SOAR solution. How many years has your company been in business and how long has your product been on the market?
2. Provide a list of customers/references that would be similar in size or industry to our account.

Section II – Security Information and Event Management (SIEM/SOAR) Methodology and Implementation

1. Does the solution have the ability to provide a centralized platform to collect, monitor, analyze, and report on security events?
2. Describe in detail how your solution responds to events, threats, and incidents?
3. Describe in detail the implementation process of your solution. Please also include professional services and the deployment option(s) proposed (e.g. physical device, virtual appliance, dedicated/integrated, or cloud).
4. Describe in detail how your solution ensures network performance and throughput are adequately sized based on deployment option proposed in #3.
5. If recommending a cloud solution, does that solution have a FedRAMP designation?
6. Describe in detail what user training is available, provided and/or recommended for the agency to manage the solution.

Section III – Features

1. Does the solution have the ability to use Ai to reduce noise, respond to events or threats to alert/leave the more complex tasks to administrators? What makes your implementation of Ai usage stand out compared to others?
2. Does the solution have the ability to consume vulnerability data from the agency's vulnerability management solution (see technical addendum) and correlate that info with incidents, threats, or incident response?
3. Describe in detail how incidents are managed within the solution. Does the solution have one place to view data related to an incident?
4. Does the solution have the ability to respond and interact with existing controls (e.g. network firewalls) to block or contain a threat? Please explain.

5. Does the solution have the ability to use playbook automation (predefined or custom) to respond to threats or events? Please explain.
6. Describe in detail how your solution provides user-based access control and the granularities available when allocating permissions to the user or group.

Section IV – Reporting & Alerts

1. Does the solution have the ability to identify and report on configuration changes within the solution?
2. Does the solution have the ability to provide real-time alerts correlated data from events captured and responded to?
3. What options are available for pushing alerts and/or reporting? (Email, SMS, App, etc)
4. Does the solution have the ability to provide historical reporting on SIEM statistics and SOAR/automated actions?

Section V – Costs and Pricing

The Agency requests that all costs and pricing are provided with great detail. This will allow the Agency to understand the cost breakdown based on solution and any cost incurred during the lifetime of the contract.

1. Total cost of the recommended solution
2. Professional services cost
3. Hardware costs (if applicable)
4. Software costs
5. Maintenance costs (5 years)

Proposal Instructions

All proposals must be submitted in the format and order outlined in the Proposal Responses section, and must be received by the Executive Director, Regional Income Tax Agency, by 5:00 p.m. E.S.T., Monday, February 2, 2026. All proposals shall be emailed to rfp@ritaohio.com.

It is RITA's intention to enter into a contract as soon as practical after the proposals are evaluated and Board approval is received. The successful vendor shall enter into a contract with the Regional Income Tax Agency within ten days of the notification of award or as soon as practical thereafter as determined by RITA. Implementation work is expected to begin no later than the first business day of the month following the execution of the contract.

Proposals will be evaluated on several factors including the degree of fit to the requirements and cost.

The Agency reserves the right to reject any and all proposals, or any part of any proposal, or to waive informalities or defects in proposals, as the Board of Trustees of the Agency shall deem to be in the best interest of the Agency. By submitting a proposal, each respondent is ensuring that complete confidentiality of all Agency information will be maintained by all vendor personnel.

By submitting a proposal, each respondent is ensuring that the vendor is an Equal Opportunity Employer and that their employees and applicants for employment are not discriminated against because of their race, color, religion, national origin, disability, age, genetic information, military status or sexual orientation. By signing a contract with RITA, the successful vendor guarantees that they comply, or will comply with the above provision and all other applicable state and federal laws regarding public contract work, and agrees to indemnify and hold the Regional Income Tax Agency harmless from any claims or damages incurred against or by the Regional Income Tax Agency resulting from any non-compliance by the successful vendor.

By submitting a proposal, each respondent declares that they are not in arrears to RITA for municipal income taxes or any other obligation to the Agency.